

## UPDATE ON CORPORATE ACTIONS & STRATEGIC GUIDELINES

*Aprile 2017*



AIM  
INVESTOR DAY  
6 APRILE 2017  
MILANO

# The European Leader in Cognitive Computing

## COMPANY PROFILE

FOUNDED IN MODENA (ITALY) IN 1989 AND LISTED ON THE AIM ITALIA STOCK EXCHANGE SINCE FEBRUARY 2014

EXPERT SYSTEM IS THE BIGGEST EUROPEAN PURE VENDOR OF COGNITIVE COMPUTING & TEXT ANALYTICS SOFTWARE AND SOLUTIONS SPECIALIZED IN SEMANTIC TECHNOLOGY

EXPERT SYSTEM GROUP INCLUDES 10 INTERNATIONAL COMPANIES, LOCATED IN 6 DIFFERENT COUNTRIES

GLOBAL PUBLIC COMPANY (APPROX. 65% OF FREE FLOAT)

*International footprint with a presence in Italy, France, Spain, Germany, UK and North America*

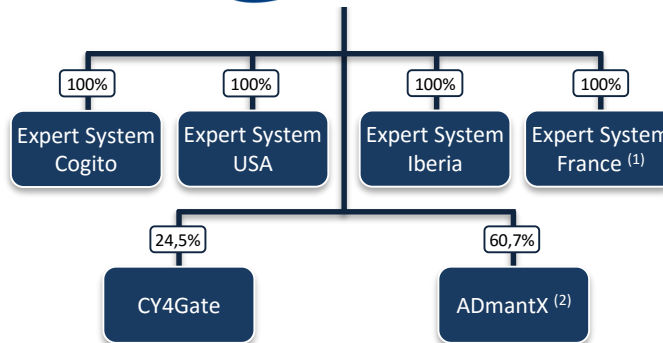
## BUSINESS OVERVIEW

PATENTED SEMANTIC TECHNOLOGY, CALLED **COGITO**, WHICH IS A BUILDING BLOCK OF **COGNITIVE COMPUTING**, ALLOWS COMPUTERS TO “UNDERSTAND” THE MEANING OF CONCEPTS INCLUDED IN ANY TEXT

COGITO DOES NOT PROCESS CONTENT AS A SEQUENCE OF CHARACTERS, BUT IT IS A **REAL SEMANTIC SOFTWARE THAT RELIES ON DEEP SEMANTIC ANALYSIS AND A RICH SEMANTIC NETWORK TO ENSURE A COMPLETE UNDERSTANDING OF A TEXT AS A PERSON WOULD**

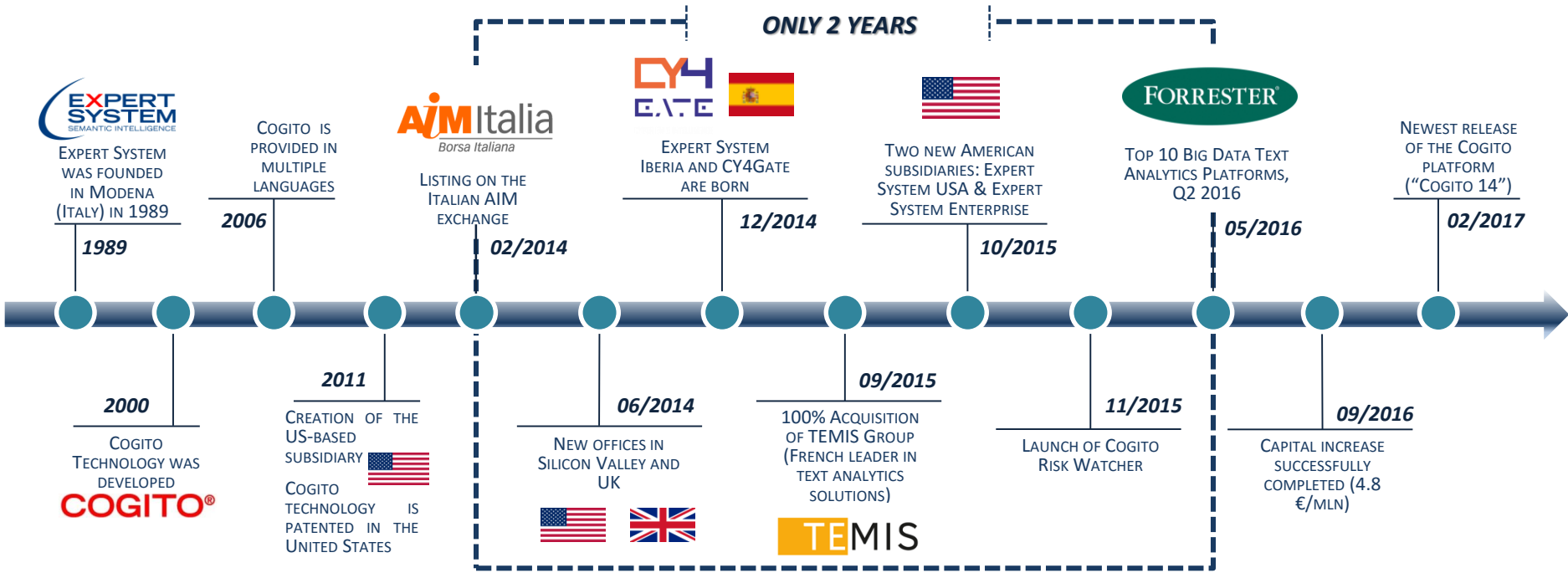
COGITO IS ABLE TO ORGANIZE A LARGE QUANTITY OF DATA COMING FROM DIFFERENT SOURCES IN A VERY SHORT PERIOD OF TIME, PROVIDING READY-TO-USE CONTENTS

*Cogito understands the meaning of words in different contexts, categorizing data by concepts and supporting organizations in becoming more efficient and effective*



(1) It holds 100% of the following subsidiaries: Expert System Enterprise, Expert System Deutschland, Expert System Canada  
(2) It holds 100% of ADmantX Inc. subsidiary

# Development milestones, rich in international awards



## INDUSTRY RECOGNITION



Included in the prestigious **Gartner Magic Quadrant** among the **Top Ten Enterprise Search Solutions**



Named as a **Google for Work Search Technology Premier Partner**



Nominated in the "100 Companies that Matter in Knowledge Management" by **KMWorld**



Nominated in the "Forrester Wave Big Data Text Analytics Platforms, Q2 2016: The 10 Providers that Matter Most and How They Stack Up"

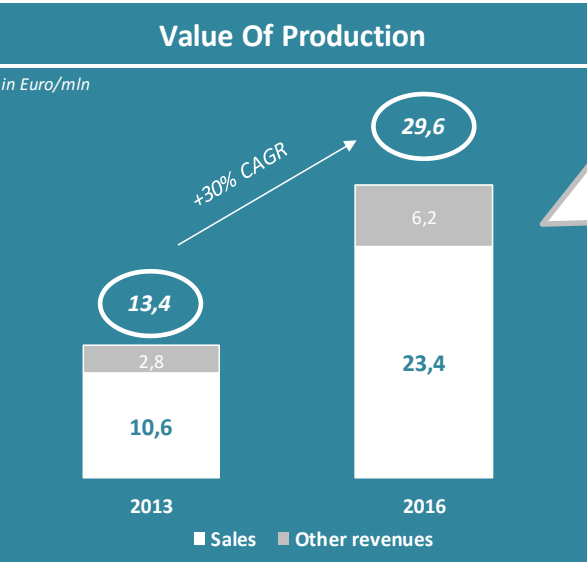


Winner of the **2016 LT-Innovate Award** (Linguistic Technologies Award) for Best Language Technology

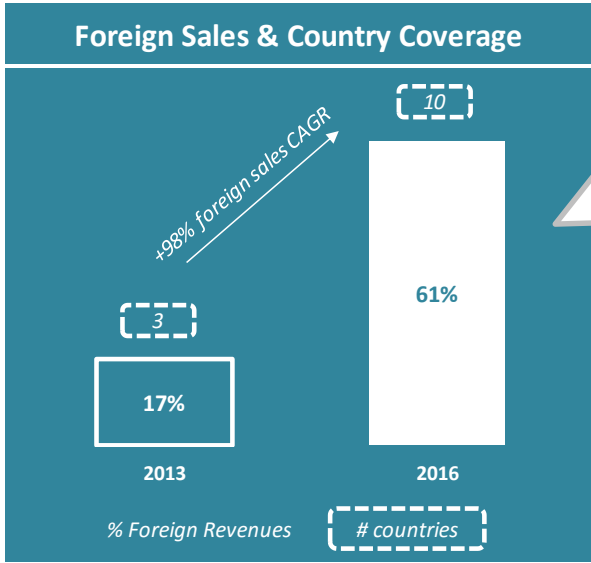


Winner of the **2016 SIIA CODiE Awards** as best Metadata Management Solution

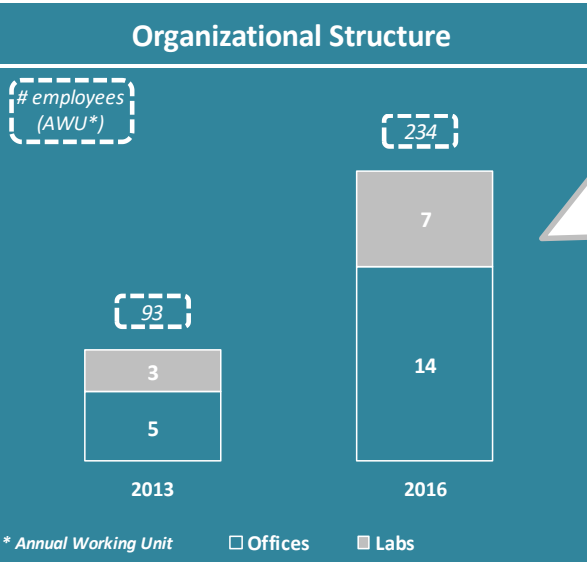
# History of growth from IPO to Today



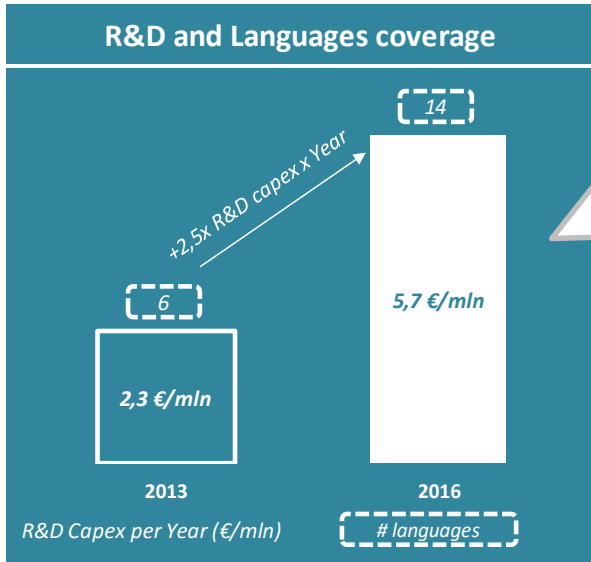
**Strong growth in Value of Production from IPO, also thanks to Temis acquisition in 2015**



**Focus on internationalization**  
Foreign revenues triple in the last 3 years  
Business areas increase from 3 to 10



**Great geographical and organizational expansion**  
160+ tech employees in the organigram



**Significant investments in R&D to expand semantic software offering and implement new languages**

# Expert System confirms its market leading position



**Forrester**  
ES named Strong Performer  
*(“Big Data Text Analytics Platforms, Q2 2016: The 10 Providers That Matter Most And How They Stack Up”)*

**KM World**  
Cogito Risk Watcher Trend-Setting Product of 2016  
*“for its capabilities to discover connections between different sources, provides multiple scenarios as data emerges and does so in multiple languages”*

**CODiE**  
Winner of CODiE Awards 2016 for *“Best Metadata Management”*

**LT-Innovate Award**  
Awarded the 2016 LT- Innovate Award (Linguistic Technologies Award) for Best Language Technology during the annual LT-Innovate Summit



**New corporate customers**  
Reference customers in Banking & Insurance

**Dedicated company for Federal & Government Business**



**Newest release of the Cogito platform – Cogito 14**  
that further simplifies robotic process automation and advanced information intelligence application  
*This release adds new languages and features: (i) Cogito Studio Express (ii) Cogito Knowledge Graph, (iii) Cogito API*

**Enriched offering for the Banking & Insurance sector**  
*by extending the capabilities of the cognitive Cogito technology to new areas such as insurance claims management*



**Integration of the Esri ArcGIS platform**  
(advanced geospatial analysis technology) *with the cognitive Cogito technology from Expert System, extending it worldwide*

**New international partnership**



**Successfully completed the offer of 2,609,552 newly issued ordinary shares, for a total capital increase of €4.7 millions**  
to support business expansion and R&D activities

# Group growth and Market expansion

## GROUP PERIMETER



**NOTE:** <sup>(1)</sup> Companies consolidated since September 2015 after Temis acquisition

## FINANCIALS HIGHLIGHTS

Figures in €/mln

	2015 <sup>(2)</sup>	2016	
Sales	16,4	23,4 +43%	<b>STRONG GROWTH THANKS TO M&amp;A AND ORGANIC DEVELOPMENT</b>
Value of Production	23,2	29,6 +28%	
Ebitda	1,5	(2,2)	<b>NEGATIVE MARGINS DUE TO INCREASING SALES FORCE TO PENETRATE FOREIGN MARKETS &amp; R&amp;D COSTS</b>
Intangible Assets	18,5	18,4	<b>GREAT VALUE OF R&amp;D ACTIVITIES (STABLE IN THE PERIOD DESPITE € 6,1 MLN AMORTIZATION)</b>
Equity	20,7	16,4	<b>EQUITY DECREASE DUE TO LOSSES (€ 8,1 MLN), PARTIALLY OFFSET BY CAPITAL INCREASE (€4,7 MLN)</b>
NFP	11,1	11,1	<b>STEADY NET DEBT THANKS TO CAPITAL INCREASE SUCCESSFULLY COMPLETED IN SEPTEMBER 2016</b>

<sup>(2)</sup> Restated according to the new accounting method adopted in FY16 (DLgs. 18.8.2015 n. 139 - "decreto bilanci")

# Leading position in the Italian market

STABLE GROWTH THANKS TO WELL-ESTABLISHED MARKET POSITION



in Euro/mln

+12% in VoP, thanks to sales growth (+38% YoY)

Doubling Ebitda, despite increased personnel costs (+1mln YoY)

Net results is still negative due to considerable amortization (~2,6 mln in FY16) due to R&D and goodwill

■ Sales ■ VoP ■ Ebitda

**NOTES:**

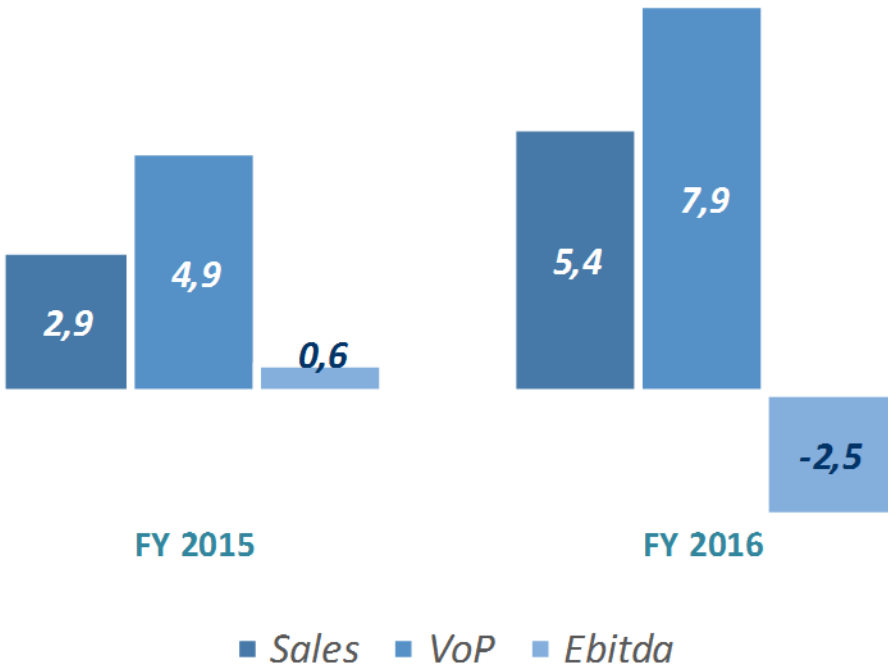
- Net financials of intercompany transactions
- FY2015 restated according to the new accounting method adopted in FY16 (DLgs. 18.8.2015 n. 139)

# Development of UE & UK market presence



**TEMIS BUSINESS INTEGRATION COMPLETED IN FY16 & COMMERCIAL DEVELOPMENT IN HIGH POTENTIAL MARKET**

in Euro/mln



*Revenues trend YoY (+89% in Sale & +61% in VoP) mainly due to M&A (Temis acquisition completed in Sept. 2015).*

*Negative margins in FY16 due to business reorganization after acquisition*

**NOTES:**

- Net financials of intercompany transactions
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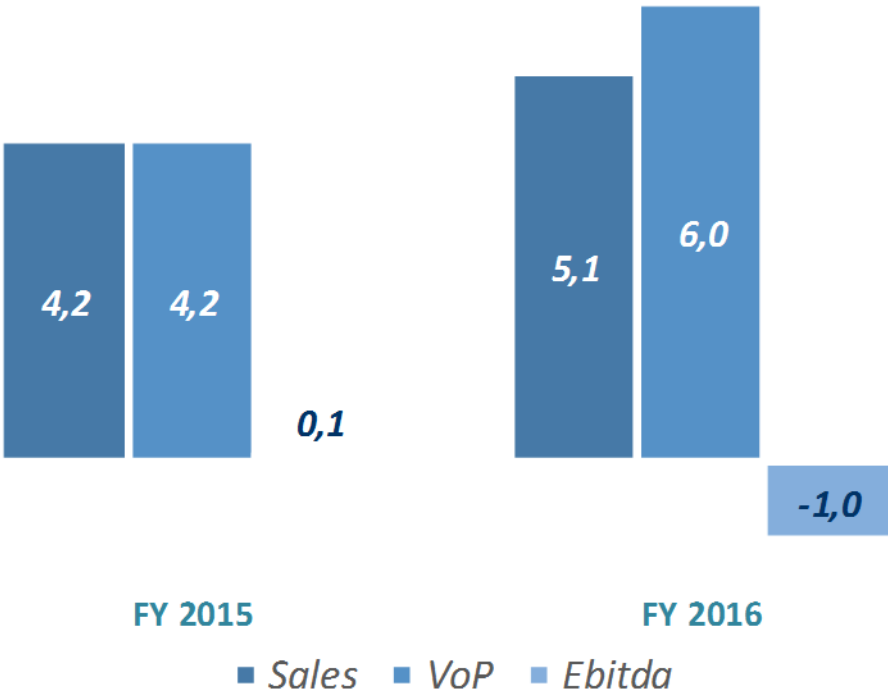


# US market presence: investing for the future

**STRENGTHENING THE DIRECT SALES FORCE & SALES TO GOVERNMENT INSTITUTIONS**



in Euro/mln



Revenues trend YoY (+20% in Sale & +43% in VoP) mainly due to M&A (Temis acquisition completed at Sept. 2015).

FY2016 margin affected by costs for **business integration** and commercial & organizational **efforts to develop government sales** (as for new company ES USA Inc.)

**NOTES:**

- Net financials of intercompany transactions
- FY2015 restated according to the new accounting method adopted in FY16 (DLgs. 18.8.2015 n. 139)

# Leading tech position in vertical business

TECHNOLOGY

Expert System has a patented semantic technology able to understand and automatically analyze texts (as a person does), with a **UNIQUE COMBINATION OF PRECISION, SPEED AND FLEXIBILITY OF USAGE, RELYING ON A DEEP MORPHOLOGICAL, GRAMMATICAL, LOGICAL AND ESPECIALLY SEMANTIC ANALYSIS**

## THE LEADING POSITION OF EXPERT SYSTEM IS BASED ON:

**Proprietary IP**

UNLIKE MOST COMPETITORS, THE CODE DOES NOT CONTAIN ANY OPEN SOURCE SOFTWARE; ALL OF THE CODE IS DEVELOPED INTERNALLY AND IS WHOLLY OWNED BY THE COMPANY AND PROTECTED BY TWO US PATENTS (NATIVE CODING)

**High scalable & flexible product**

HORIZONTAL TECHNOLOGY WITH BROAD APPLICATION, VIRTUALLY TO ANY FIELD AND AVAILABLE THROUGH API, ON PREMISE OR AS A SERVICE (SAAS), DIRECTLY OR THROUGH VENDORS OR SYSTEM INTEGRATORS

**Significant barriers to entry**

COGITO ENGINE HAS REQUIRED MORE THAN **15 YEARS** AND **400 YEARS/MEN** OF CONTINUOUS DEVELOPMENT AND IT IS REFERENCED BY BLUE CHIP CLIENTS

MAIN PRODUCTS

**COGITO DISCOVER**

**ANALYZE, UNDERSTAND, ENRICH AND ORGANIZE UNSTRUCTURED CONTENT**  
DRAMATICALLY IMPROVE YOUR ABILITY TO LEVERAGE CONTENT THROUGH POWERFUL AUTOMATIC DISAMBIGUATION, TAGGING AND CLASSIFICATION

**COGITO ANSWERS**

**NATURAL LANGUAGE PROCESSING**  
BRIDGE THE GAP BETWEEN AMBIGUITY AND MEANING BY LEVERAGING A DEEP UNDERSTANDING OF CONTEXT AND SENTIMENT TO IMPROVE THE CUSTOMER EXPERIENCE AND SERVICE DELIVERY EFFECTIVENESS

**COGITO INTELLIGENCE PLATFORM**

**INFORMATION INTELLIGENCE**  
IDENTIFY ABSTRACT RELATIONSHIPS AND DETECT ASYMMETRICAL THREATS IN VAST QUANTITIES OF COMMUNICATIONS, DOCUMENTS, WEB AND SOCIAL CONTENT FROM VIRTUALLY ANY ACCESSIBLE SOURCE

**COGITO STUDIO**

**BUILD CUSTOM APPLICATIONS**  
BUILD AND DEPLOY CUSTOM APPLICATIONS THAT LEVERAGE UNSTRUCTURED INFORMATION TO PROVIDE THE RICH, TARGETED AND ACCURATE CONTENT DELIVERY YOUR USERS REQUIRE

INDUSTRIES

The Company has developed commercial applications of this technology, through **VERTICALIZATIONS DEDICATED TO DIFFERENT INDUSTRIES**

**BANKING & INSURANCE**

**ENERGY, OIL & GAS**

**GOVERNMENT & DEFENSE**

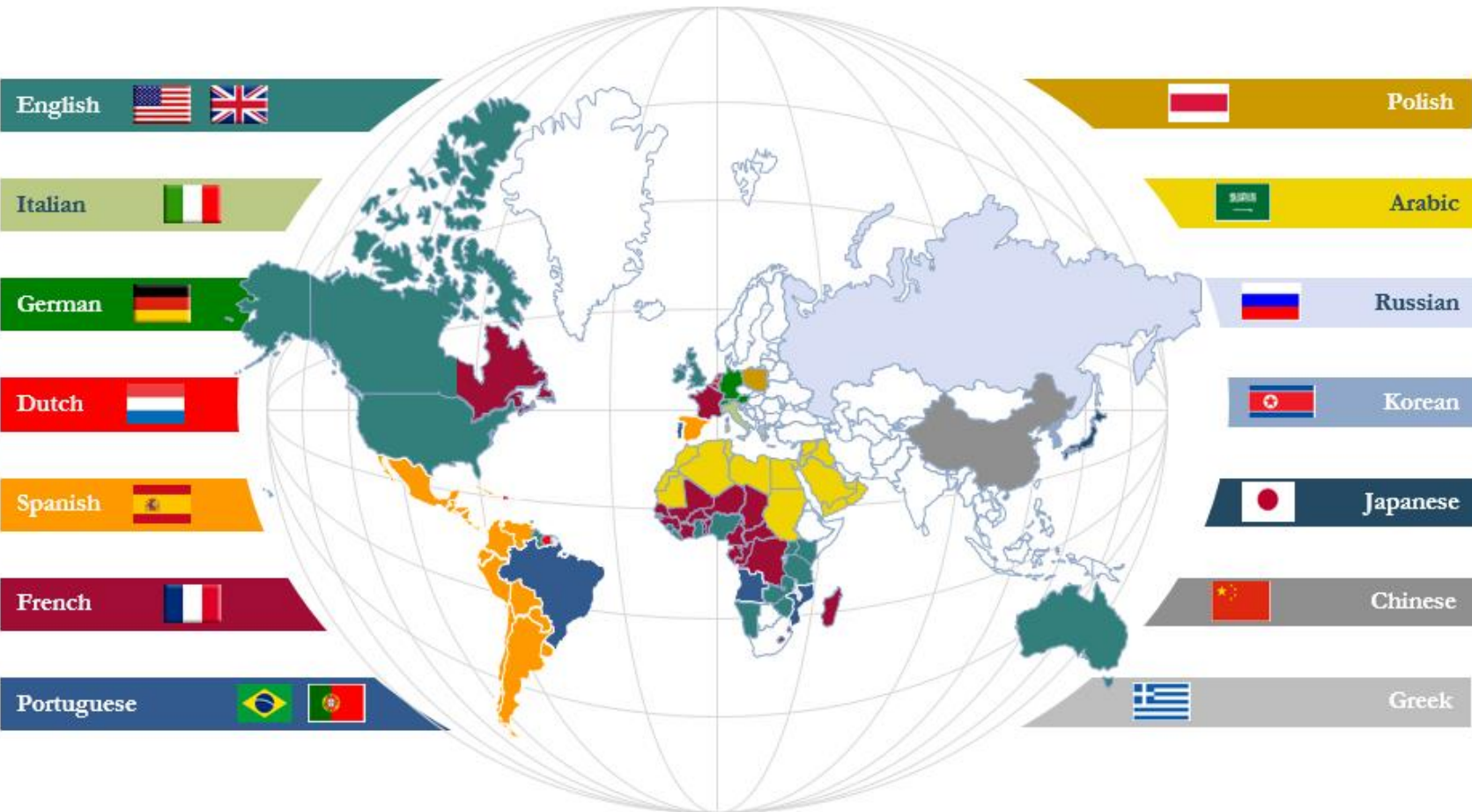
**MEDIA & PUBLISHING**

**LIFE SCIENCE & PHARMA**

**PUBLIC ADMINISTR.**

# Global Distribution Network

**COGITO TECHNOLOGY SUPPORTS 14 LANGUAGES**



**BLUE CHIP CLIENT BASE AMONG 100+ CUSTOMERS**

# Dramatic growth of Artificial Intelligence markets

## COGNITIVE SYSTEMS & AI FORECASTS

**\$47 billion in 2020**

Widespread adoption of cognitive systems and artificial intelligence (AI) across a broad range of industries will drive WORLDWIDE REVENUES FROM NEARLY \$8.0 BILLION IN 2016 TO MORE THAN \$47 BILLION IN 2020 (CAGR +55%)

**\$1,5 billion in banking in 2016**

The industries that invest the most in cognitive/AI systems in 2016 are banking and retail, followed by healthcare and discrete manufacturing (combined, these four industries will generate more than half of all worldwide cognitive/AI revenues in 2016)

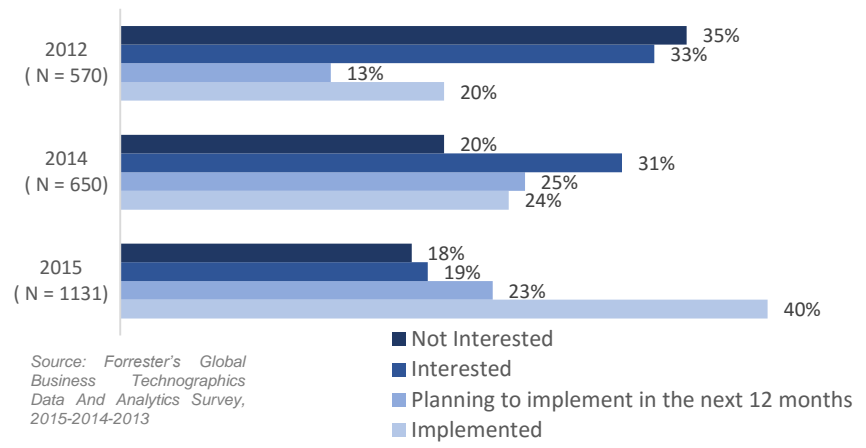
**\$6,2 billion in North America**

**NORTH AMERICA (US & CANADA) IS BY FAR THE LARGEST REGION FOR COGNITIVE/AI SPENDING WITH 2016 REVENUES APPROACHING \$6.2 BILLION.** Europe, the Middle East and Africa (EMEA) will remain the second largest region throughout the forecast, but cognitive/AI revenues from Asia/Pacific including Japan will nearly close the gap with EMEA by 2020.

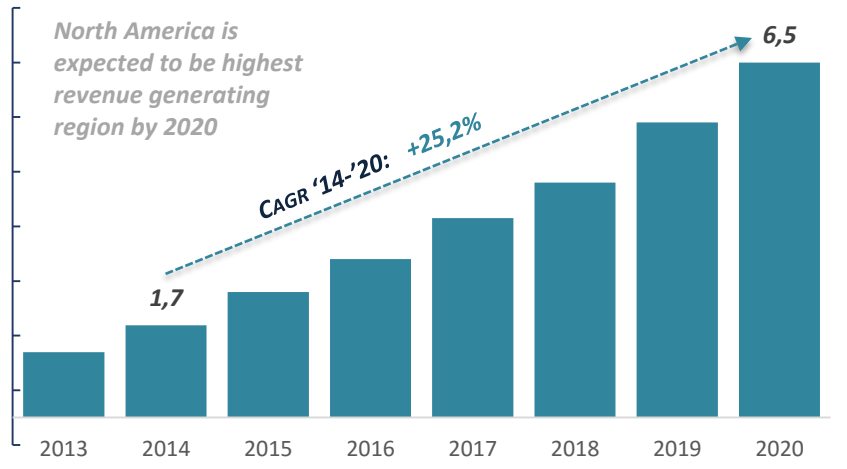
Source: Worldwide Semiannual Cognitive/Artificial Intelligence Systems Spending Guide from International Data Corporation (IDC)

## TEXT ANALYTICS MARKET

### FORRESTER SURVEY ABOUT FIRM'S PLANS TO IMPLEMENT TEXT ANALYTICS



### GLOBAL TEXT ANALYTICS MARKET (\$US Bn)



Source: World Text Analytics Market - Opportunities and Forecasts, 2013 - 2020

# Market challenges for the next 3 years

## ITALY & RoW

CONSOLIDATING LEADING MARKET POSITION  
 INCREASING PENETRATION IN INSURANCE AND FINANCE MARKETS  
 DEVELOPMENT OF SWISS MARKET

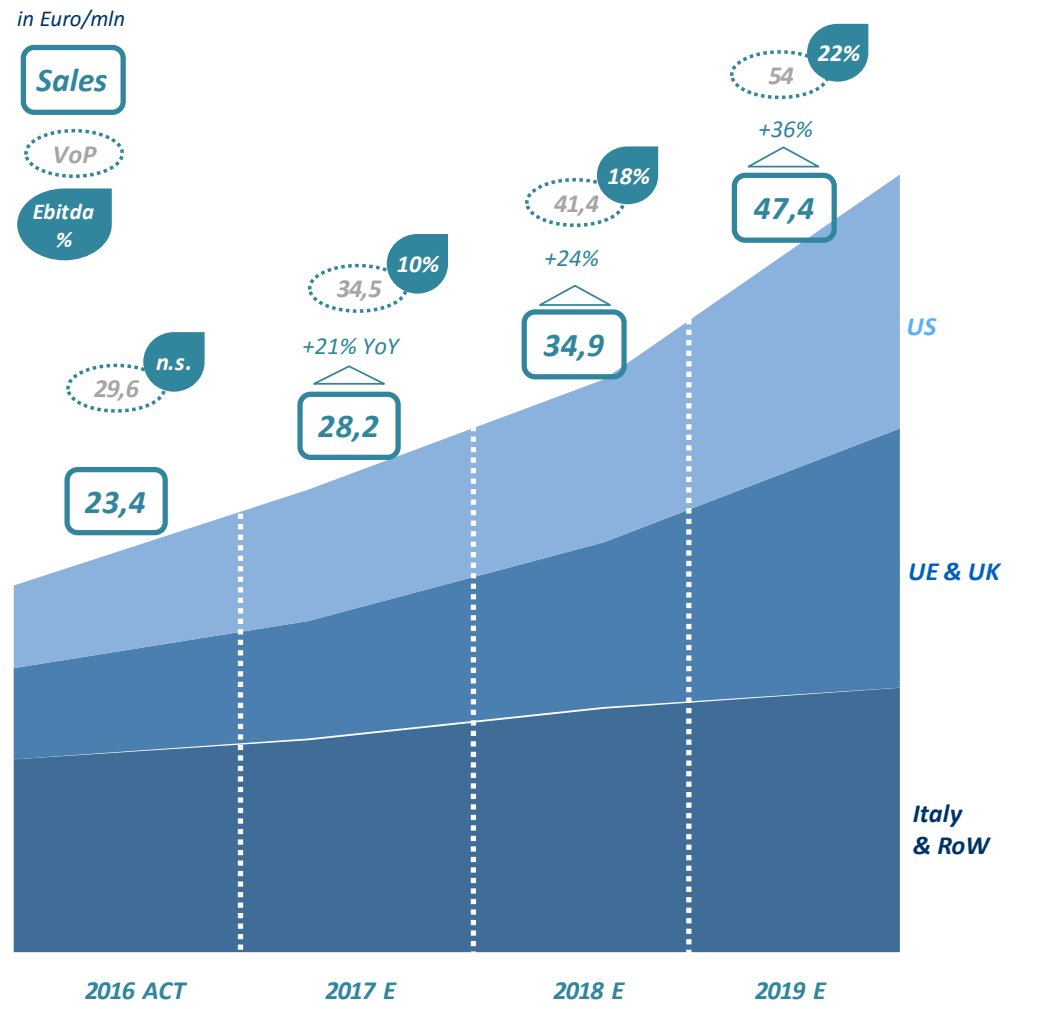
## UE & UK

STRATEGY FOR TARGETING LARGE CORPORATIONS  
 INCREASED FOCUS ON KEY GOVERNMENT SALES  
 INCREASING WEIGHT OF LICENSING  
 FOCUS ON INSURANCE AND FINANCE MARKETS  
 SELECTED MANUFACTURING CUSTOMERS ON GERMAN MARKET

## US

STRATEGY FOR TARGETING LARGE CORPORATIONS  
 INCREASED FOCUS ON KEY GOVERNMENT SALES  
 INCREASING WEIGHT OF LICENSING  
 NEW KEY CUSTOMERS IN LIFE SCIENCE MARKET  
 FOCUS ON INSURANCE AND FINANCE MARKETS

## Group Sales Forecast



**NOTE:** Country sales net of intercompany transactions

# Global development in a growing market

Figures in €/mln

	<u>2017</u>	<u>2018</u>	<u>2019</u>			
<b>Sales</b>	28,2	34,9	47,4	CAGR ~29% vs FY16	INCREASING INTERNATIONAL SALES (APPROX. 70% IN 2019)	INCREASING SALES OF LICENSING (APPROX. 53% OF 2019 TOTAL SALES)
<b>Value of Production</b>	34,5	41,4	54,0	STEADY INCOME FROM GRANT (APPROX. € 2 MLN PER YEAR) DUE TO ACKNOWLEDGMENT FOR STRATEGIC R&D ACTIVITIES		CAPITALIZED COST ALMOST € 5 MLN PER YEAR
<b>Ebitda</b>	3,6	7,3	11,6	MARGINS TURNAROUND IN THE PLAN THAT BECAME POSITIVE ALSO THANKS TO CHANGES IN THE SALES MIX	OPERATING EFFICIENCY ALREADY FROM 2017 THANKS TO COST OPTIMIZATION STARTED IN FY16	SIGNIFICANT ECONOMIES OF SCALE WITH SALES GROWTH
<b>Net Results</b>	(3,4)	0,1	2,7		BREAKEVEN IN 2018 (REQUIREMENT FOR LISTING ON MTA STAR)	NET INCOME IN 2019, DESPITE CONSIDERABLE AMORTIZATION (APPROX. € 6.5 MLN)
<b>Capex</b>	4,7	4,9	5,0	STEADY HIGH LEVEL OF CAPEX TO COMPETE GLOBALLY IN A HIGHLY CHALLENGING MARKET		DEVELOPMENT OF VERTICAL PRODUCT AND IMPROVEMENT OF COGITO TECHNOLOGY
<b>NFP</b>	9,8	9,7	5,5	STEADY NET DEBT IN 2017-2018 THANKS TO MARGIN IMPROVEMENT AND LOW DSO OF INTERNATIONAL CUSTOMER		NET DEBT IMPROVEMENT IN 2019 THANKS TO INCREASING OPERATING CASH FLOW

# Unique positioning in the fast growing AI market



**Global public company**  
Offices in Europe and North America



**Patented technology in USA, Award-winning**  
**Winner in EU and US software selections** for key customers thanks to the best-in-class platform



**Biggest European Pure Vendor** of cognitive computing & text analytics software and solutions



**Fast-growing international expansion** with both internal and external growth



**Strong client portfolio & partnerships,** growing indirect sales channels with vendors and system integrators



**> 90% precision**  
Term disambiguation



**20 Gigabytes/Day**  
Over 8 core



**400 Years** of human technology development



**Linear Scalability**  
Virtually unlimited information processing



**Easy Integration**  
Set of APIs to support development of semantic apps

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# GRAZIE

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